



United Basic Economy






Dear travel professional,

We are introducing a new fare option, called Basic Economy, on certain international routes. Created for customers who may be more price-sensitive, Basic Economy fares provide most of the same inflight services and amenities that are currently available in the Economy Cabin, but with some important restrictions that we want you to be sure to review carefully and inform your clients before booking.

Conditions:

- Valid for flights between Australia and the United States.
- Flights operated by United®
- Tickets must be issued on UA ticket stock (ticket number starting with "016").
- Basic Economy can be identified in the Fare basis where the 2nd last letter will be "B". For Example KLX57SBI.

The following side-by-side comparison is the preferred method to compare the differences between Basic Economy and a Standard Economy fare:

	Basic Economy	Standard Economy
 Travel with a full-sized carry-on bag ¹	✓	✓
 Complimentary checked bag ²	1 x 23kg	1 x 23kg
 Choose or change seats ³	<i>Additional Charge</i>	✓
 Change your flight ⁴	<i>Before departure only for fee of USD199</i>	✓
 Refund ⁴	✗ [*]	✓ ^{**}

You have the option to block the display of Basic Economy fares. Please contact your GDS.

**Basic Economy tickets are nonrefundable, non-changeable after departure and cannot be combined with any other fare type.*

***Refunds allowed on certain types of fares.*

Differences between Basic Economy and Standard Economy:

It is very important to share this information regarding the new regulations, restrictions, and benefits of Basic Economy, as these fare attributes might not align with the travel standards of all clients. Please make sure to communicate to the passengers the following Basic Economy fare attributes at the time of their purchase and to include all these restrictions in all emails and ticket confirmations.



- 1. Full-sized carry-on bag is accepted:** Passenger may travel with one personal item, such as a small purse, a brief case, a computer, or any other item that measures 22cm x 25cm x 43cm (9in x 10in x 17in) or less and one regular carry-on bag. Mobility aids, assistive devices and medical devices, including breast pumps are also permitted.
- 2. Complimentary checked bag allowance:** Passenger will be allowed one standard checked bag free of charge up to 23kg (50 pounds) and measures (length + width + height) at most 157cm (62 inches).
- 3. No complimentary seat selection:** When you choose a Basic Economy ticket, your complimentary seat will be automatically assigned prior to boarding, and you won't be able to change your seat once it's been assigned. Families and groups travelling together are not guaranteed seats next to each other. However, advance seat assignments may be available for purchase during booking and up until check-in opens. You'll be eligible to purchase Economy Plus® seating at check-in only. MileagePlus® members, including Premier® members, cannot use complimentary, earned or mileage upgrades, or Economy Plus® subscription benefits.
- 4. Refunds and Changes:** Basic Economy fares are NON-REFUNDABLE. Ticket changes are permitted before departure only for a fee of USD300. After departure, changes are NOT permitted. Basic Economy Fares are non-refundable, even for Premier Members.
- 5. No upgrades and certain MileagePlus member benefits are not available:** MileagePlus members, including Premier members, will not receive Premier qualifying credit; paid, earned, complimentary or mileage upgrades; or Economy Plus seating benefits. However, they will be able to earn award miles in accordance with the ticket fare and their MileagePlus status.

MileagePlus members, including Premier will earn:

- Award miles based on the fare and MileagePlus status
- Full Premier® qualifying points (PQP)
- No Premier qualifying flights
- Lifetime miles
- Toward the four-segment minimum

MileagePlus members, including Premier members, will not receive:

- Complimentary Economy Plus seating
- Paid upgrades
- Mileage upgrades
- Complimentary Premier Upgrades
- PlusPoints upgrades